

Public Document Pack

NORTH LINCOLNSHIRE COUNCIL

HEALTH AND WELLBEING BOARD

22 March 2021

Chairman: Councillor Robert Waltham **Venue:** Virtual Meeting
MBE Microsoft Teams

Time: 2.00 pm **E-Mail Address:**

AGENDA

1. Welcome and Introductions
2. Substitutions
3. Declarations of Disclosable Pecuniary Interests and Personal or Personal and Prejudicial interests
4. To approve as a correct record the minutes of the meeting of the Health and Wellbeing Board held on 18 January 2021 (Pages 1 - 6)
5. Forward Plan and Actions from previous meetings
6. Questions from members of the public

PLEASE NOTE, ALL PAPERS WILL BE TAKEN 'AS READ' TO ENCOURAGE DISCUSSION

7. COVID-19 - Outbreak Management and Control - Report by the Deputy Chief Executive and the Director of Public Health (Pages 7 - 12)
8. COVID-19 - Epidemiology. Presentation by the Director of Public Health.
9. COVID-19 - Vaccination Programme - Presentation by the Chief Operating Officer, NLCCG. (Pages 13 - 28)
10. Integrated Working - Children. Integrated Children's Trust Update. (Pages 29 - 32)
11. Integrated Working - Children. Covid-19 Winter Grant Scheme. (Pages 33 -

36)

12. Integrated Working - Adults. Annual Report Health Integration Plan 2019-24. Update. (Pages 37 - 42)
13. Integrated Working - Adults. Adult Social Care Winter Plan. (Pages 43 - 46)
14. Date and time of next meeting.
15. Any other items which the Chairman decides are urgent by reason of special circumstances which must be specified.

NORTH LINCOLNSHIRE COUNCIL

HEALTH AND WELLBEING BOARD

18 January 2021

PRESENT: - Councillor Waltham MBE in the Chair

Statutory (voting) Members - Carrie Butler, Mick Gibbs, Karen Pavey, Steve Pintus, and Alex Seale

Non-Statutory Members - Foluke Ajayi, Pete Allman, ACC Paul Anderson, Jilla Burgess-Allen, Simon Green, Cllr Hannigan, Denise Hyde, Clare Linley, Jo McDonough, Becky McIntyre, Dr Peter Reading, Cllr Reed, and Helen Rose

Cllrs Mitchell and Wilson attended the meeting in accordance with Procedure Rule 37(b).

Dean Gillon was also in attendance.

The meeting was held virtually via MS Teams.

- 351 **WELCOME AND INTRODUCTIONS** - The Chairman welcomed all those present to the meeting and invited all attendees to introduce themselves.
- 352 **DECLARATIONS OF DISCLOSABLE PECUNIARY INTERESTS AND PERSONAL OR PERSONAL AND PREJUDICIAL INTERESTS** – There were no declarations of disclosable pecuniary interests and personal or personal and prejudicial interests.
- 353 **MINUTES - Resolved** - That the minutes of the meeting of the Health and Wellbeing Board, held on 21 December 2020, be approved as a correct record.
- 354 **FORWARD PLAN AND FORTHCOMING ACTIONS** – The Director: Governance and Partnerships confirmed that the Forward Plan was up to date, and that all forthcoming actions were timetabled.
- Resolved** – That the situation be noted.
- 355 **QUESTIONS FROM MEMBERS OF THE PUBLIC** – There were no questions from members of the public.
- 356 **COVID-19 OUTBREAK PREVENTION AND MANAGEMENT UPDATE** – The Deputy Chief Executive and Executive Director: Commercial, and the Director of Public Health submitted a report and presentation on progress against each of the seven themes in the North Lincolnshire Outbreak Prevention & Management Plan. This included key areas of focus for the outbreak prevention and management in North Lincolnshire for the forthcoming period, and an outline of North Lincolnshire’s position in relation to risk alert level and local restrictions.

HEALTH AND WELLBEING BOARD
18 January 2021

On 23 November 2020 Government published the COVID-19 Winter Plan. This plan set out the programme for suppressing the virus, protecting the NHS and the vulnerable, keeping education and the economy going and providing a route back to normality. The Government's objectives were to:

- Suppress the virus – bring the R number below 1 and keep it there. Measures included the use of restrictions.
- Finding new and more effective ways of managing the virus and enabling life to return closer to normal. This included:
 - Vaccines – following approval of the Pfizer BioNTech vaccine a UK wide vaccination programme commenced on 8 December 2020.
 - Treatment – effective treatments would continue to be vital to manage the virus even as vaccines are rolled out
 - Mass community testing – strengthened targeted community testing would support the identification and isolation of people who do not have symptoms but are unintentionally spreading the virus.
- Minimise damage to the economy and society, jobs and livelihoods. This meant ensuring the right support is available for jobs and that early year's settings, schools, further education providers and universities continued their excellent work in ensuring a safe environment for students to learn.

A detailed presentation was then delivered on the epidemiological situation in North Lincolnshire. This included the total number of cases, the current tier, the current R Value, and the rolling 7-Day Case Rate.

Resolved - That the Health and Wellbeing Board note the presentation and the Outbreak Prevention and Management Update.

357 **COVID-19 VACCINATION PROGRAMME** – The Chief Operating Officer, North Lincolnshire CCG, submitted a report updating the Health and Wellbeing Board on the latest position of the Covid-19 Vaccination Programme. The report covered the phase 1 model of the programme including the early priority cohorts and how they would be managed.

The Chief Operating Officer confirmed that the Pfizer/BioNTech Covid-19 vaccine had been approved in December 20 and that national criteria had been released on the priority cohorts to receive the vaccine. The CCG had been asked to work with local Primary Care Networks to identify designated sites for the delivery of the vaccine. The vaccine delivery commenced at the Wave One site, the Ironstone Centre on behalf of South Network, on 15 December 2020 in the initial target cohort population of the > 80 year olds.

There were four designated sites in operation in North Lincolnshire within the four Primary Care Networks:

- The Ironstone Centre, Scunthorpe (South Network)
- Riverside Practice, Brigg (East Network)
- Pinfold Surgery, Owston Ferry (West Network)

HEALTH AND WELLBEING BOARD
18 January 2021

- Central Surgery, Barton (North Network)

Each of the networks were now actively delivering vaccination programmes and, due to subcontracting arrangements in place, can work together between each individual practice in North Lincolnshire and each of the designated sites so that each site can vaccinate any patient from any practice to provide better coverage and access.

The priority cohorts that the designated sites had been asked to focus on were the > 80 year olds, older adults' resident in a care home, and care home workers and health and social care workers.

The Board discussed the report further, highlighting the need for consistent, effective communications. It was acknowledged that North Lincolnshire's performance was amongst the best in the country and the whole Health and Wellbeing Board wished to record their appreciation to those involved, particularly the front-line staff, for their efforts

Resolved - That the Health and Wellbeing Board note the contents of the Vaccination Programme report.

- 358 **INTEGRATED WORKING – CHILDREN.** The Director: Children and Community Resilience confirmed that all work related to the Health and Wellbeing Board was up to date.

Resolved - That the situation be noted.

- 359 **INTEGRATED WORKING – ADULTS.** The Director: Adults and Community Wellbeing confirmed that all work related to the Health and Wellbeing Board was up to date.

Resolved - That the situation be noted.

- 360 **LOCAL SAFEGUARDING ADULTS BOARD (LSAB)– ANNUAL REPORT 2019/20.** The Safeguarding Adults Board: Independent Chair submitted the statutory Annual Report, requesting that the Health and Wellbeing Board note its publication and receive an outline of the Safeguarding Adults Board's work and how its members carry out and deliver the objectives of the strategic plan.

The LSAB Manager explained that the contents of the report should be considered in relation to planning, commissioning and budget setting, and gave a detailed presentation on how the report demonstrates that the LSAB:

- listened and responded to the voices of adults with care and support needs, and adults with the lived experience,
- was effective in providing help and protection to adults with care and support needs,
- effectively met statutory obligations,
- benefitted from strong and consistent leadership,

HEALTH AND WELLBEING BOARD
18 January 2021

- had made good progress on delivering the strategic objectives laid out within the strategic plan.

The Chairman and other Board members acknowledged the excellent work that had been achieved, and committed to ensuring that safeguarding would remain the highest priority within North Lincolnshire.

Resolved – (a) That the LSAB Annual Report 2019/20 be received and consideration be given where relevant in relation to planning, commissioning and budgets setting processes, and (b) that the Board note submission of the report to the following below via board members to consider the contents of the report and how they can improve their contributions to both safeguarding throughout their own organisation and to the joint work of the board -

- Leader and Chief Executive of the Council
- Police & Crime Commissioner and Chief Constable of Humberside Police
- Healthwatch

361 **NORTH LINCOLNSHIRE SYSTEM ESCALATION AND RECOVERY** - The Chief Operating Officer submitted a report providing the Health and Wellbeing Board with an overview of the current resilience and escalation processes to support delivery through the Covid pandemic. The paper also set out the current plans regarding Covid vaccination and maintenance of non-Covid care to the North Lincolnshire population.

The Chief Operating Officer explained that The North Lincolnshire Health and Care system had established processes for monitoring the resilience of the system, underpinned by an escalation framework; OPEL (Operational Pressures Escalation Levels Framework). This was a standard framework used across the country and enables regional and national assessment of health and care system pressures.

These processes and framework enabled the system to assess, monitor and report service and demand pressures in a systematic way. The framework articulated the actions each organisation should take at each level in order to manage the system pressure. As a result, a significant rise in pressure within one organisation would result in a response across all organisations in support.

The report described reporting and monitoring arrangements, the operation and agreement of the annual ‘Surge Plan’, and additional measures being undertaken to support care homes within North Lincolnshire.

The report also highlighted the following national priorities for the remainder of 2020/21;

- Responding to Covid-19 demand
- Implementation of the Covid-19 vaccination programme
- Maximising capacity in all settings to treat non-Covid-19 patients
- Responding to other emergency demand and managing winter pressures
- Supporting the health and wellbeing of our workforce

HEALTH AND WELLBEING BOARD
18 January 2021

and discussed how the North Lincolnshire system was already progressing all of these priorities, along with local priorities, such as tackling health inequalities.

Resolved – That the Health and Wellbeing Board note and support the ongoing escalation and recovery work described in the report.

- 362 **INTEGRATING CARE: NEXT STEPS FOR BUILDING STRONG AND EFFECTIVE INTEGRATED CARE SYSTEMS ACROSS ENGLAND** – Board members described their responses to the consultation and discussed the potential implications of any changes to the current arrangements.

Resolved – (a) That the situation be noted, and (b) that the Board maintain an oversight of this issue.

- 363 **DATE AND TIME OF NEXT MEETING** – The Chairman confirmed that the next Board meeting was on 22 February at 9am, to be conducted via MS Teams.

HEALTH AND WELLBEING BOARD
18 January 2021

NORTH LINCOLNSHIRE COUNCIL

HEALTH & WELLBEING BOARD

COVID-19 OUTBREAK PREVENTION AND MANAGEMENT UPDATE

1. OBJECT AND KEY POINTS IN THIS REPORT

- 1.1 Progress update against each of the themes in the North Lincolnshire Outbreak Prevention and Management Plan.

2. BACKGROUND INFORMATION

- 2.1 North Lincolnshire Council is committed to working with our partners to keep our communities safe, well, prosperous and connected. Successful prevention and management of local outbreaks is vital to break the chains of COVID-19 transmission and enable people to return to and maintain a more normal way of life.
- 2.2 Locally, the 7-day rolling rate of new cases in North Lincolnshire has started to increase. Over the last 21 days we have seen the 7-day rate rolling increase from 92.9 positive cases per 100,000 (19 February) to 122.5 positive cases per 100,000.
- 2.4 A system-wide approach to targeted testing is now becoming embedded across North Lincolnshire and COVID-19 vaccination program has high take-up rates across the priority cohorts.
- 2.5 The North Lincolnshire Local Outbreak Management Plan (LOMP) was updated on 12 March, to reflect current best practice, lessons learned and future actions. Partners continue to monitor case data daily and target resources as appropriate to prevent and reduce transmission across the area.

3.0 PROGRESS UPDATE

3.1 Local Outbreak Management Plan

All local authorities have been required to update their Local Outbreak Management Plans LOMP. In line with this requirement, North Lincolnshire LOMP has now been refreshed to include:

- Updated priorities
- Examples of best practice
- Current issues and risks
- Revise success measure and performance metrics
- Revised outcomes

3.1.1 A summary of the progress made to date against each of the key themes in the North Lincolnshire Local Outbreak Management Plan is given below.

3.2 Care Homes

- The most recent data shows the number of positive cases in care homes is extremely low, with fewer than 8 people (combination of staff residents) having positive test results.
- The priority focus continues to be centered on preventative activity and supporting care homes.
- The programme of vaccinating across North Lincolnshire's care home residents and staff is progressing extremely well, with over 94% care home residents having received their first dose and 80% care home staff receiving their first dose.

3.3 Education settings

- All North Lincolnshire schools and colleges reopened on 8 March 2021 in line with national guidance.
- Schools have reviewed their COVID safe arrangements and early indications are that attendance levels for primary schools are higher than the average attendance for North Lincs in non-covid times. 97% of children attended primary school as of 11 March 2021, 87% attended secondary and 93% attended special schools.
- Parents and other adults in households with children at school or college, who do not have symptoms, can now access regular, rapid coronavirus (COVID-19) testing.
- We have seen an increase in school cases recently. In the last 10 days from 15 March, 29 schools have reported 101 positive COVID cases for staff and pupils.
- COVID-19 stay safe banners have been produced and given to all primary and secondary schools and alternative provision settings to ensure parents and carers, as well as children do not gather outside schools.
- All secondary and primary schools have now received testing kits to test staff twice weekly; testing is undertaken at home for primary school staff and on school site for secondary schools.

3.4 High-risk workplaces

- North Lincolnshire's surveillance continues to effectively identify outbreaks in business settings.
- The number of outbreaks has remained reasonably constant over the last couple of weeks.
- Outbreaks are being dealt with promptly and effectively to halt transmission at the earliest opportunity.
- North Lincolnshire council continues to have effective and proactive communications with local businesses.

3.5 Local testing

- Local PCR testing centers have sufficient capacity to meet current demand.
- Two community testing venues are now operational. The centers are located at St John's Market, Scunthorpe and Fun Forrest, Brigg. Over 4,300 invitation have been sent out to critical frontline workers from the public and private sectors who are unable to work from home. We anticipate sending out additional invitations in the near future, subject to sufficient operating capacity.
- Businesses of all sizes, including those with fewer than 50 employees, can now register to order free lateral flow tests for their employee. We have sent communications out to businesses to encourage take-up.
- In addition to community testing, the following people have access to regular rapid lateral flow testing from other sources:
 - Secondary school pupils and college students
 - Staff of primary and secondary schools, nurseries, and colleges
 - Households, childcare and support bubbles of nursery children, primary and secondary-age pupils, and college students
 - Households, childcare, and support bubbles of staff of nurseries, primary and secondary schools, and colleges
 - Children of primary school age or younger will not be asked to test at this time.

3.6 Contact tracing

- Contact tracing continues to perform well with the most recent data showing 96% of contacts been made.
- Seasonal factors may impact testing numbers, such as bad weather, which may discourage some people from getting tested.
- Further development in performance reporting is taking place to continue to improve the service.

3.7 Vulnerable people and diverse communities

- Multi agency work is being undertaken to look potential issues around inequalities relating to COVID, particularly around vaccination take-up rates.
- The recent Community Champions Steering Group was attended by representative from BAME and faith groups.
- Conversations have taken place with community leaders and invitations to attend Friday prayer meetings has been offered to promote vaccinations.
- We are listening to people's concerns regarding vaccine take up so we can help support people who may be hesitant.

3.8 Vaccinations

- As at 12 March, the number of North Lincolnshire residents who have had at least one dose of vaccine and were aged 65+ was 94.7%.
- Humber Coast and Vale is developing plans to greatly increase the number of vaccines being delivered across the region over the next few weeks as we move into more cohorts of people identified by the JCVI.
- Additional funding has been made available to the NHS to ensure people in vaccine hesitant communities, as well as some hard-to-

reach groups, are given the same information and opportunities as everyone else.

- Plans are in development for vaccinating the local homeless population.
- The government has set a target of offering a first vaccination to everyone over 50 by 15th April and a first vaccination to every adult by 31st July.

4.0 OPTIONS FOR CONSIDERATION

- 4.1 The Health and Wellbeing Board is asked to consider the report and note the work undertaken to date by the Health Protection and Outbreak Management Group.

5.0 ANALYSIS OF OPTIONS

- 5.1 Successful prevention and management of local outbreaks is vital to break the chains of COVID-19 transmission, along with rollout testing and vaccinations to enable people to return to and maintain a more normal way of life.

6.0 FINANCIAL AND OTHER RESOURCE IMPLICATIONS (e.g., LEGAL, HR, PROPERTY, IT, COMMUNICATIONS etc.)

- 6.1 Financial implications associated with the councils Covid-19 response and recovery continue to be monitored.

7.0 OTHER RELEVANT IMPLICATIONS (e.g., CRIME AND DISORDER, EQUALITIES, COUNCIL PLAN, ENVIRONMENTAL, RISK etc.)

- 7.1 Implications and risks associated with Covid-19 are being monitored constantly and mitigations being implemented, as necessary.

8.0 OUTCOMES OF INTEGRATED IMPACT ASSESSMENT (IF APPLICABLE)

- 8.1 A council-wide approach to assessing the impact of Covid-19 has been adopted.

9.0 OUTCOMES OF CONSULTATION AND CONFLICTS OF INTERESTS DECLARED

- 9.1 Ongoing consultation with a range of partners and key stakeholders are integral to our local response to Covid-19.

10.0 RECOMMENDATIONS

- 10.1 That the Health and Wellbeing Board notes the Outbreak Prevention and Management activity as outlined in the report.

DEPUTY CHIEF EXECUTIVE & DIRECTOR OF PUBLIC HEALTH

Church Square House
SCUNTHORPE
North Lincolnshire
DN15 6NR
Author: Stephen Pintus / Steve Piper
Date:

This page is intentionally left blank

Humber, Coast and Vale Health and Care Partnership

Page 13

COVID Vaccine Stakeholder Briefing

11 March 2021



Humber, Coast and Vale

Agenda Item 9

Latest vaccine delivery figures

NHSE is now issuing data broken down as below. [Visit the website to access the data.](#) (Updated Thursdays 2pm, approx)

Health Geographies

- Vaccinations by NHS Region and Age
- Vaccinations by Integrated Care System (ICS)/Sustainability and Transformation Partnership (STP) and Age
- Vaccinations by Clinical Commissioning Group (CCG) and Age

Ethnicity

- Page 14
- Vaccinations by Ethnicity
 - Vaccinations by Ethnicity and NHS Region
 - Vaccinations by Ethnicity and Integrated Care System (ICS)/ Sustainability and Transformation Partnership (STP)

Administrative Geographies

- Vaccinations by Lower Tier Local Authority
- Vaccinations by MSOA
- Vaccinations by Constituency

Sub-populations

- Vaccinations of Residents and Staff in Older Adult Care Homes by NHS Region
- Vaccinations of Social Care Staff
- Vaccinations of NHS Trust Health Care Workers by NHS Region
- Vaccinations of the Clinically Extremely Vulnerable Cohort (CEV) by NHS Region

Population estimates

- Population Estimates (ONS)



JCVI cohort 8

This week people aged 56 to 59 have been invited to book a vaccination.

Letters to 850,000 people aged 56 to 59 began landing on doorsteps last weekend with another 850k arriving from Monday 8 March.

NHS staff have vaccinated more than 18 million people across England, meaning more than one third of the adult population, have already received a jab.

We continue to publicise that it is not too late for anyone in previous cohorts to have a vaccination. Individuals can contact the National booking either online at www.nhs.uk//covid-vaccination or call the national booking line on 119 to book an appointment at a large vaccination site. The telephone booking line is available between 7am and 11pm.



Vaccine supply

Vaccine supply will increase significantly in the next few weeks.

Humber Coast and Vale is developing plans to greatly increase the number of vaccines being delivered across the region over the next few weeks as we move into more cohorts of people identified by the JCVI.

This will enable more people to book slots at the large vaccination centres in our region.



Third large vaccination centre

A large vaccination centre will open in Scunthorpe next week (week commencing 15 March).

The site, at Baths Hall, will operate between 8am-8pm, seven days a week, and will launch with one pod of six vaccinators, delivering 500 vaccinations per day. It is hoped this will increase to two pods and 1,000 vaccinations per day in the coming weeks.

People receiving letters are invited to go online to the national booking service to arrange a jab at a time and location that is convenient for them. If they are not able to go online, they can call 119 free of charge.

If they cannot book a slot at their nearest vaccination centre people should either continue to try via the booking system, book in at the next nearest vaccination site or wait to be contacted by a GP, or primary care facility.



JCVI cohort 6

All individuals aged 16 years to 64 years with underlying health conditions which put them at higher risk of serious disease and mortality from Covid-19

Page 18
Everyone on GP practice learning disability registers - around 300,000 people in England – has been added to JCVI cohort 6 - the group PCN and community vaccination sites are currently focusing on.

Around half of patients on GP learning disability registers were previously outside the original definition of cohort 6 - but these patients will now also be offered vaccination as part of this group.



New enquiries from unpaid carers

Where GP teams and local authorities receive new enquiries from unpaid carers requesting priority vaccination, they should continue to apply their normal process for identifying their eligibility through statutory carers assessment or assignment of a carer's flag on the GP record because of the ongoing benefits.

Page 19

Where carers meet the eligibility thresholds, GP teams and local authorities should support access to priority vaccination. If this approach is made after the transfer of existing information has already taken place they should direct/support unpaid carers to self-report and access the application process which will be made available through the National Booking Service.



Text alerts

Almost 400,000 people aged 55 and over and 40,000 unpaid carers have started receiving text alerts inviting them to book vaccinations.

The messages include a web link for those eligible to click and reserve an appointment at one of more the large vaccination centres or pharmacies across England.

Page 2

Reminders will be sent 2-3 weeks after the original alert to encourage people to get their vaccine if they have not taken up the offer.

Texts will arrive in advance of the standard letter, meaning if the trial is successful the solution could enable the NHS to react faster to changing vaccine supplies and fill appointments quickly.



Hard to reach groups

Clinical Commissioning Groups are developing plans for vaccination of people in traditionally difficult to reach communities.

Additional funding has been made available to the NHS to ensure people in vaccine hesitant communities as well as some hard to reach groups are given the same information and opportunities as everyone else.

Pass
A Health Inequalities Board has been established in Humber, Coast and Vale to oversee plans which will ensure fairness and equality of information and vaccination delivery for everyone in our region. The Board will first meet on 16 March.



Useful links

[Public FAQs regarding COVID-19 and the vaccine](#)

[List of hospital hubs and local vaccination services](#)

[Number of vaccinations provided in England](#)

Page 6/22
including weekly data on all NHS COVID-19 vaccinations administered, count of vaccinations by age band, count of vaccinations by NHS region; daily data on vaccinations by NHS region and ICS/STP area)

[COVID-19 hospital activity](#)



Key messages for stakeholders to share

Vaccine programme

- Excellent progress is being made in our region with almost half a million vaccinations delivered to date.
- No one will be excluded from the vaccination programme.
- Please be patient. This will take months, it will not all happen in a few days. In Humber, Coast and Vale area we have a population of nearly 1.7m people.
- People are being vaccinated according to priority order set by the Joint Committee for Vaccination and Immunisation.
- There is a risk to vaccine wastage when individuals do not attend clinics. In order to avoid minimise wastage some individuals outside of the prioritised cohorts have received a vaccination.



Key messages for stakeholders to share

Vaccine appointments

- People over 56 are being invited to attend vaccination appointments.
- This might be at a GP clinic and it might be a different practice or venue than the one you normally go to.
- You might be contacted to have the vaccination as a hospital inpatient or outpatient.
- You might be asked to attend a mass vaccination centre if you can drive there in less than 45 minutes.
- If you cannot find an appointment at your nearest vaccination centre please keep trying to book as more appointments become available as vaccine supplies are received.



Key messages for stakeholders to share

Vaccine appointments

- People from the first 7 JCVI cohorts and those who are clinically extremely vulnerable can still book their appointment by contacting the national booking service at www.nhs.uk/covid-vaccination. Those who cannot do it online can call a free 119 number, anytime between 7am and 11pm seven days a week. The national system allows patients to pick a convenient location and time.



Key messages for stakeholders to share

Health and social care staff

- H&SC Staff who have received an invitation to a vaccination clinic are asked to bring formal ID and/or a letter of eligibility
- Unpaid carers are encouraged to register with their GP if they have not already done so. This could be someone in receipt of a carer's allowance, or those who are the main carer of an elderly or disabled person, someone who has a severe mental illness or whose welfare may be at risk if the carer falls ill.

Page 26

Hands, face, space following the vaccine

- People who have had the vaccine need to follow the same guidance as everyone else - 'hands, face, space'. They should also still be vigilant for any symptoms.



Key messages for stakeholders to share

Vaccine fraud

- There have been reports around the country of fraudulent messages being sent to people offering a vaccine in an attempt to steal personal and financial information.
- The vaccine is free of charge, and everyone will be offered one by the NHS.
The NHS will never ask for banking details, account numbers, pins or passwords, or for copies of personal documents such as a drivers licence, passport or pay slip.
- If you receive a message requesting this information it is a fraudulent message.
- The NHS will never arrive unannounced at a person's home offering a vaccination, particularly in exchange for payment.



This page is intentionally left blank

NORTH LINCOLNSHIRE COUNCIL

HEALTH AND WELLBEING BOARD

Integrated Children's Trust

1. OBJECT AND KEY POINTS IN THIS REPORT

- 1.1 To update the Health and Wellbeing Board regarding the progress and developments under the auspices of the Integrated Children's Trust
- 1.2 To ask that the Health and Wellbeing Board note the progress to date and to support the ongoing developments.

2. BACKGROUND INFORMATION

- 2.1 The Integrated Children's Trust, which was established in September 2019, is a partnership of organisations that commission and provide services for children, young people and families in North Lincolnshire. It has a specific focus on the integration of health, social care and education provision for children, young people and families and enables partner agencies to meet their statutory duty, under the Children Act 2004, to co-operate to improve the wellbeing of children.
- 2.2 Under the auspices of the Integrated Children's Trust, we want to create a system that works for all children, young people and families and through our One Family Approach, we will work together towards our ambition for children to be in their families, in their schools and in their communities.
- 2.3 The Children's Commissioning Strategy 2020/24 was endorsed by Health and Wellbeing Board and other relevant partnership and governance arrangements in September 2020. The strategy, along with two other key strategic documents (the Children's Challenge 2020/24 and the Helping Children and Families in North Lincolnshire document 2020/24) set the foundations for driving forward partnership action and system change.
- 2.4 The Children's Commissioning Strategy articulates the areas of focus that the Integrated Children's Trust will 'shine a light' on for partnership action and system change to reduce inequalities and improve outcomes for children, young people and families (emotional wellbeing and mental health, early years and SEND support). There is an ongoing commitment across the partnership to progress at pace so we continue to be in a strong position to respond to local need and drive forward partnership action.

2.5 Key progress and developments to date include:

- The three key strategic documents have now been published on the North Lincolnshire Council website.
- Seven multi agency workforce development sessions were held in November and December 2020 to raise awareness of the One Family Approach. 272 staff attended from a range of sectors including education, children's social care, other council services, health, police, housing and providers. Targeted development sessions have also been facilitated where requested.
- Work has been undertaken to further develop the suite of resources to raise awareness, and there are emerging examples to evidence that the One Family Approach is permeating conversations and changing behaviours and practice.
- The One Family Approach is being adopted in the review and re-write of the Emotional Wellbeing and Mental Health, Best Start and Special Educational Needs Disabilities (SEND) and Inclusion plans which provide the foundation for driving forward partnership action in relation to the 'shine a light' areas of focus.
- Work is progressing to develop measures of success for the 'shine a light' areas of focus under the auspices of outcomes-based accountability principles.
- A programme of sessions have been held to test out the One Family Approach formulation model at different points of the child's journey to identify learning across a multi agency forum.
- Work has commenced to advance the intelligence available from performance data through a Data Collection Tool prototype that has been developed using emerging software.
- The Integrated Children's Trust is a partnership approach across health, education and the council to improve outcomes for children and families to achieve our ambition of children remaining in their families, in their schools and in their communities. Through the Integrated Children's Trust, there is a focus on maximising opportunities and maximising potential and there are ongoing discussions to develop priorities and progress recovery and renewal planning across the partnership. Building on conversations across the partnership, an Integrated Children's Trust: Education Recovery and Renewal event was held with schools at which 65 leaders attended from the Integrated Children's Trust and education provision to orientate and engage them with the local priorities for recovery and to develop a shared understanding of how these priorities can inform renewal within the system for children.

2.6 Areas for further development and next steps include:

In the context of the Health and Wellbeing Board's plan for integration and the agreed commissioning intent, we will drive forward ongoing implementation of the One Family Approach. This will require a continued commitment from commissioners and may lead to service reconfiguration in the future. Implementing our integration agenda will impact on demand management and enable children and families to access information and support at the earliest point leading to better outcomes.

As part of the One Family Approach implementation, we will also:

- Further enhance the One Family Approach web-based presence, communications and resources.
- Finalise the measures of success dashboard to capture the associated 'umbrella' indicators which will be underpinned by data, performance, practice wisdom and voice.
- Further develop the One Family Approach workforce development strategy.
- Undertake focussed work to progress recovery and renewal prioritisation and planning.

3. **OPTIONS FOR CONSIDERATION**

3.1 Health and Wellbeing Board members are asked to note the progress of the Integrated Children's Trust and to support the ongoing developments

4. **ANALYSIS OF OPTIONS**

4.1 The work across the partnership to deliver our integrated commissioning intent contributes to our aim to create a system that works for all children, young people and families.

4.2 Through our One Family Approach, we will continue to develop an understanding of our local population through data, performance, practice wisdom and voice in order to address root causes and work innovatively across the partnership to recover and move to long term renewal.

5. **FINANCIAL AND OTHER RESOURCE IMPLICATIONS (e.g. LEGAL, HR, PROPERTY, IT, COMMUNICATIONS etc.)**

5.1 There are no direct financial and resource implications associated with this report, though the implementation of the One Family Approach, through the Children's Commissioning Strategy, will impact on financial and other resources across health, social care and education.

6. **OTHER RELEVANT IMPLICATIONS (e.g. CRIME AND DISORDER, EQUALITIES, COUNCIL PLAN, ENVIRONMENTAL, RISK etc.)**

6.1 The agreed outcomes under the auspices of the Integrated Children's Trust and articulated in the Children's Commissioning Strategy, align with the outcomes within the Council Plan (safe, well, prosperous and connected).

7. **OUTCOMES OF INTEGRATED IMPACT ASSESSMENT (IF APPLICABLE)**

7.1 An integrated impact assessment has been undertaken for Children's Commissioning Strategy. No adverse impacts were identified.

8. **OUTCOMES OF CONSULTATION AND CONFLICTS OF INTERESTS DECLARED**

8.1 The progress and developments to date have been achieved through ongoing engagement and consultation with all key stakeholders across the partnership.

9. **RECOMMENDATIONS**

9.1 That the Health and Wellbeing Board notes the progress of the Integrated Children's Trust, supports the areas for further development and endorses their ongoing commitment towards integration and partnership action towards our commissioning intents, including the implementation of the One Family Approach.

DIRECTOR OF CHILDREN AND COMMUNITY RESILIENCE

Church Square House
30 – 40 High Street
Scunthorpe
North Lincolnshire
DN15 6NL

Author: Julie Poole, Strategic Board Development Co-ordinator
Date: March 2021

Background Papers used in the preparation of this report:

[North Lincolnshire Council | One Family Approach - North Lincolnshire Council \(northlincs.gov.uk\)](http://northlincs.gov.uk)

NORTH LINCOLNSHIRE COUNCIL

Health and Wellbeing Board

COVID-19 Winter Grant Scheme

1. OBJECT AND KEY POINTS IN THIS REPORT

- 1.1 This report provides a progress update in relation to the COVID Winter Grant Scheme.
- 1.2 The local delivery model has included the direct provision of food vouchers to vulnerable families and households over the Christmas and half-term breaks, and the implementation of a welfare assistance grant process.
- 1.3 The Scheme has seen high demand, reflecting the impact of the pandemic upon families in North Lincolnshire.
- 1.4 Funding for the Scheme has been on track to be spent by the end of March as planned.
- 1.5 In a letter received 2 March 2021 the government has announced further funding of £185,145 to cover the Easter holiday period up until 16 April 2021.

2. BACKGROUND INFORMATION

- 2.1 In November 2020, the government announced the introduction of the £170 million COVID Winter Grant Scheme - a package of extra targeted financial support for those in need over the winter period. The initial funding allocation for North Lincolnshire was £532,566, which was released in the first week of December 2020 and will run until the end of March 2021.
- 2.2 Government guidance issued by the DWP states that 'the objective of the COVID Winter Grant Scheme is to provide support to vulnerable households and families with children particularly affected by the pandemic throughout the winter period where alternative sources of assistance may be unavailable'. The clear focus of the Scheme is to help those in most need with the cost of food, energy, water bills and other essentials.
- 2.3 This Scheme is part of a wider winter support package for families and children, including:
 - expansion of the Department for Education's (DfE's) Holiday Activities and Food programme. This investment of up to £220 million will be delivered through grants to local authorities to ensure provision of the scheme for Easter, summer and Christmas in 2021.
 - increasing the value of the Department for Health and Social Care's Healthy Start vouchers from £3.10 to £4.25 from April 2021.
 - DEFRA have provided further funding for local charities through well-established networks to provide immediate support to front-line food aid charities, including food banks, who are supporting those most vulnerable due to the economic impacts of COVID-19.

3. CURRENT POSITION

3.1 Following initial scoping activity and informal consultation across the council, with schools and with the local voluntary sector, our local arrangements to deliver the Covid Winter Grant Scheme in North Lincolnshire have been as follows:

a) School holiday food voucher scheme

3.2 Although there has been no requirement under the COVID Winter Grant Scheme to fund free school meals (FSM) over school holidays, doing so is in line with the policy intent behind the Scheme, and reflects concern about the additional hardship experienced by families both locally and nationally who may have been affected by COVID 19.

3.3 As part of our commitment to focus on the most vulnerable, our local approach to this element of the Scheme has been to extend provision beyond the age range entitled to free school meals. Following consultation and using available needs and benefits data, other groups including families with infants and pre-school children, college students, and care leavers have also been included in the offer.

3.4 The total number of supermarket vouchers distributed over Christmas and February half term as part of the Scheme was 6972. This included:

- Children eligible to FSM in schools - 5790
- Children in college eligible for a bursary - 140
- Children eligible for FSM being educated at home (EHE) - 55
- Children eligible for 2 and 3-year funding - 469
- Under 2 in low-income households - 413
- Care Leavers - 105

3.5 Vouchers have been ordered for the 2-week Easter break and plans are in place to continue our local approach for the groups set out above. This will be funded through the Covid-19 winter grant extension, announced by the government on 2 March.

b) Welfare assistance support

3.6 Administered by North Lincolnshire Citizens Advice on behalf of the council, this element of the Scheme has built on the processes and relationships developed in 2020 to deliver the Defra emergency assistance grant scheme.

3.7 The welfare assistance support scheme is accessed via an online application form for the direct provision of financial help for those that are struggling to keep warm and fed. The straightforward application process can be undertaken by a professional on behalf of a member of the public and can also be completed over the telephone via the council's or citizen's advice contact centre staff – using telephone interpretation services if required.

The following criteria must be met before welfare assistance grants are made:

- The applicant must be a resident of North Lincolnshire and consent to appropriate identity checks.
- The applicant must be experiencing, or at risk of experiencing, food and/or fuel hardship due to a change in circumstances related to, directly or indirectly, the impact of the pandemic.
- The applicant must not have any other means to meet their need for food and/or energy (including water/sewerage bills)

- The applicant must be willing to accept food or fuel vouchers if the grant is awarded, unless exceptional circumstances apply.
- 3.8 A targeted approach has been taken to promote the welfare assistance grant aimed at the most vulnerable, and those that may normally struggle to access services. This has involved targeted communications, including letters directly to groups known to have the lowest incomes, and the targeting of schools, professional teams and networks most likely to know and come into contact with families and households without children who may be in need of help.
- 3.9 The brief initial assessment undertaken by Citizens Advice helps to identify early unmet needs and many applicants are given advice, information, and guidance, particularly in relation to debt, finances, employment and training opportunities. Close working with voluntary and community groups, and local authority children's centres, helps to enable access to other forms of support if needed to prevent escalation of need.
- 3.10 As of 12 March, there have been 1090 welfare assistance grants awarded, with a further 187 in assessment. Approximately £150,000 has been allocated, mainly in food vouchers, fuel tokens, or white goods.

4.0 ANALYSIS AND NEXT STEPS

- 4.1 In considering the impact of the Covid Winter Grant Scheme, numerous examples of family feedback have been received, providing an overwhelmingly positive view from parents and carers about the difference that the additional financial support has made, particularly over Christmas.
- 4.2 The application process for the welfare assistance element of the Scheme has provided useful insight about the needs and experiences of families over the Winter period, and the extent to which the extra pressures of coping with the pandemic has challenged people's ability to provide food and warmth. Many of the applications also reflect the resilience and fortitude of local people who 'get by' and cope with help from friends, family and universal services.
- 4.3 Learning from the delivery of the Covid Winter Grant Scheme will be considered in the planning process underway for the DfE Holiday Activities and Food programme, to ensure a transition to new arrangements that continues to prioritise the most vulnerable and highest need.
- 4.4 It is clear that the pandemic will continue to impact on family finances for some considerable time, meaning that local recovery necessitates an ongoing focus on understanding the impacts, and improving outcomes, for the most vulnerable children and families. Strategic and partnership responses moving forward need to be sustainable, community-based and enabling, in line with our current priorities and council plan.

5. FINANCIAL AND OTHER RESOURCE IMPLICATIONS (e.g. LEGAL, HR, PROPERTY, IT, COMMUNICATIONS etc.)

- 5.1 The Covid Winter Grant Scheme will cease on 16 April 2021 at the end of the funding window. At the current rate of application all of the initial funding allocated to North Lincolnshire will be used within this time period, with plans in development to continue the voucher scheme over Easter.
- 5.2 This report is providing an update only therefore no further resource implications are considered.

6. OTHER RELEVANT IMPLICATIONS (e.g. CRIME AND DISORDER, EQUALITIES, COUNCIL PLAN, ENVIRONMENTAL, RISK etc.)

- 6.1 The systems and processes in place to deliver the Covid Winter Grant have been subject to information governance oversight and internal audit.
- 6.2 A range of measures are being taken to mitigate the risk of fraud.

Key elements of this system are as follows:

- Standard grants are in the form of vouchers or fuel tokens to reduce the likelihood of use outside of the scope of the Scheme. Exceptional requests are considered by a panel, and if cash payments are made additional identity and eligibility checks are made including a home visit.
- Before any grants are made, identity checks are made using existing databases and professional contacts. The initial assessment process undertaken by Citizens Advice provides a further opportunity to check identity and evaluate need against the criteria.
- Targeted communication with partner agencies helps to ensure that the application process is promoted to groups in need who are already known to services.
- Internal activities follow robust systems of internal control, as required in the financial manual. This includes authorisation of spend, ordering controls, safe keeping of such as vouchers and records of distributions.

7. OUTCOMES OF INTEGRATED IMPACT ASSESSMENT (IF APPLICABLE)

- 7.1 An IIA has been completed, which did not identify any negative impacts.

8. OUTCOMES OF CONSULTATION AND CONFLICTS OF INTERESTS DECLARED

- 8.1 No formal consultations have been required, however the proposals in this report have been developed in conjunction with representatives from a range of council service areas, following informal consultation with representatives from the local voluntary sector and local schools.

9. RECOMMENDATIONS

- 9.1 Note the content of this report pertaining to the delivery of the Covid Winter Grant Scheme.

DIRECTOR OF CHILDREN AND COMMUNITY RESILIENCE
DIRECTOR OF GOVERNANCE AND PARTNERSHIPS

Church Square House
30-40 High Street
Scunthorpe
North Lincolnshire
DN15 6NL

Author: Tom Hewis, Head of Early Help and Protection

Date: 12 March 2021

Background Papers used in the preparation of this report – COVID Winter Grant Scheme Guidance

NORTH LINCOLNSHIRE COUNCIL

Health and Wellbeing Board

Annual report- Health and Care Integration Plan 2019 - 24

1. OBJECT AND KEY POINTS IN THIS REPORT

1.1 The Health and Wellbeing Board is recommended to note the progress to date and the updated priorities for the Health and Care Integration Plan 2021

2. BACKGROUND INFORMATION

- 2.1 The Health and Care Integration Plan 2019 - 24 was approved for publication by the Health and Wellbeing Board on 25 June 2019.
- 2.2 The plan is set in the context of the Health and Wellbeing Board's responsibility to promote joint working and demonstrate how we focus on transforming the lives of people in North Lincolnshire through developing a 'Sustainable, Enabling, Integrated Health & Social Care System' that empowers our local population, provides opportunities to develop relationships across communities, promoting self-help.
- 2.3 The plan is structured around the four strategic principles: Enabling Self Care, Care Closer to Home, Right Care Right Place and Best Use of Resources.
- 2.4.1 Significant progress highlighted below, has been made over the last eighteen months, most notably a range of partners working together in response to the COVID-19 pandemic. People were deployed differently to take on new roles to contribute to the emergency response within acute, community and social care settings.

2.5 Progress highlights:

- A 'community first' approach was applied, putting the person at the heart of everything we do. In addition to providing information, advice, and guidance, connecting more vulnerable residents and families to direct support from within their community.
- A new 'Welcome Home' service to support people leaving hospital has been developed with the voluntary sector to ensure people returning have everything they need at home.
- A single point of access for community health and social care has been agreed which provides the public and professionals a single contact point for advice and support.
- A dedicated GP has been established to support an urgent response to people in crisis in their own homes alongside community health and social care resulting in a reduction in avoidable hospital admissions and A&E attendances.
- The Urgent Treatment Centre providing urgent care without the need to attend A&E, was implemented and is provided at Scunthorpe General Hospital.
- Focused exercises focusing on hospital discharge process have been undertaken and changes made to enable people to leave hospital at the right time and support them to remain in their own homes.
- A joint approach to supporting frail and elderly residents has been developed which will enable a pro-active approach to supporting people living with long term health and support needs.
- The Primary Care Networks (GP arrangements) covering North Lincolnshire are now well established and have been pivotal in delivering the vaccination programme.
- The vaccination program for COVID-19 has had a high uptake locally with all groups offered the vaccine within timescales.
- The mental health community model has been developed, providing support to people with mental ill health closer to their homes and communities.
- A draft strategy has been developed for palliative end of life care and is currently out for consultation across North Lincolnshire

- Infection prevention control training has been provided to all front-line care home and homecare staff keeping people safe and well and reducing the spread of infection.
- Partners have adapted to new ways of working using technology and people in receipt of care and support have embraced this change.

2.6 Given the progress made to date the four principle of Self Help, Care Closer to Home, Right Care Right Place and Best use of resources remain and high level priorities forthcoming year have been updated as follows:

People-

- Ensuring equality of access to all aspects of health and wellbeing using population health management techniques and other intelligence – vulnerable groups and to organises proactive support for them;
- Enabling people to remain in their own homes and have choice and control over their lives, including the people who care for them.
- Enhancing the health and care of residents living in care settings.

System-

- Support and develop primary care networks (PCNs) to join up primary and community services
- Simplify, modernise and join up health and care (including through technology and by joining up primary and secondary care where appropriate)
- coordinate the local contribution to health, social and economic development to prevent future risks to ill-health within different population groups and
- Integrated workforce strategy to enable new models of care to be delivered.

2.7 The refreshed plan has taken account of the proposals in the White Paper Integration and Innovation: working together to improve health and social care for all published in February 2021.

3. **OPTIONS FOR CONSIDERATION**

3.1 The Health and Wellbeing Board is recommended to note the progress to date and the updated priorities for the Health and Care Integration Plan 2021.

4. **ANALYSIS OF OPTIONS**

- 4.1 The plan meets the requirements of the Humber, Coast and Vale Health and Care Partnership for a place plan for health & care.

5. **FINANCIAL AND OTHER RESOURCE IMPLICATIONS (e.g. LEGAL, HR, PROPERTY, IT, COMMUNICATIONS etc.)**

- 5.1 Joint working across partner organisations within North Lincolnshire gives an opportunity for a greater influence over the factors that affect the health and wellbeing of our population.

6. **OTHER RELEVANT IMPLICATIONS (e.g. CRIME AND DISORDER, EQUALITIES, COUNCIL PLAN, ENVIRONMENTAL, RISK etc.)**

- 6.1 N/A

7. **OUTCOMES OF INTEGRATED IMPACT ASSESSMENT (IF APPLICABLE)**

- 7.1 The plan covers all age, all levels of need and as such is fully inclusive.

8. **OUTCOMES OF CONSULTATION AND CONFLICTS OF INTERESTS DECLARED**

- 8.1 Consultation will be undertaken with relevant Council Officers, partner organisations, the Voluntary and Community Sector and individuals to ensure inclusivity, and a coordinated approach to delivery.
- 8.2 Further engagement with the various stakeholder groups will continue with development of the future actions.

9. **RECOMMENDATIONS**

- 9.1 The Health and Wellbeing Board is recommended to note the progress to date and the updated priorities for the Health and Care Integration Plan 2021.

Director of Adults and Community Wellbeing
& Chief Operating Officer (NLCCG)

Church Square House
SCUNTHORPE
North Lincolnshire
Post Code
Authors: Wendy Lawtey/Nina Torr/Jane Ellerton
Date: 8 March 2021

Background Papers used in the preparation of this report:

Health and Care Integration Plan 2019 – 24. Health and Wellbeing Board minutes 25
June 2019 (279)

This page is intentionally left blank

NORTH LINCOLNSHIRE COUNCIL

Health and Wellbeing Board

Adult Social Care Winter Plan

1. OBJECT AND KEY POINTS IN THIS REPORT

1.1 The Health and Wellbeing Board is asked to note the progress and achievements in relation to the actions identified in the Winter Plan.

2. BACKGROUND INFORMATION

- 2.1 The Department for Health and Social Care published a policy paper 'Adult Social Care: Our COVID-19 Winter Plan 2019 – 2021' which sets the context to our approach; ensuring the recommendations were incorporated into existing integration plans as approved by the Health and Wellbeing Board on 16 November 2020 (minute 335 refers).
- 2.2 This winter particularly, continues to place unique pressures on the health and care system with COVID-19 and other winter related problems. These pressures create capacity risks to the health and wellbeing of both individuals who need care and support and the social care workforce, including family carers and social care providers.
- 2.3 It is essential that local partners continue to work closely together to protect the most vulnerable and keep residents safe and well over this period.
- 2.4 The Winter Plan covers four themes:
- Preventing and controlling the spread of infection in care settings.
 - Collaboration across health and care services.
 - Supporting people who receive social care, carers and the workforce.
 - Supporting the system.

2.5 All of the required actions have been implemented with assurance provided through monthly reporting. Some highlights include:

- Initiatives supporting community first approach and increasing volunteering opportunities.
- Enhanced support for people nearing end of their life with improved coordination of support across health and social care.
- People supported in their own homes by investment in rehabilitation and reablement services.
- People supported to leave hospital and return home through new ways of working across health and social care.
- People in care homes supported to receive the vaccinations for flu and COVID-19.
- Care home managers supported to keep people safe and well through proactive prevention and management of infection outbreaks.
- People supported to ensure their needs are considered in line with continuing health care guidance.
- People supported to access community wellbeing initiatives through the establishment of the social prescribing alliance.

3. OPTIONS FOR CONSIDERATION

3.1 The Health and Wellbeing Board is asked to note the progress and achievements in relation to the actions identified in the Winter Plan.

4. ANALYSIS OF OPTIONS

4.1 Paper for information only.

5. FINANCIAL AND OTHER RESOURCE IMPLICATIONS (e.g. LEGAL, HR, PROPERTY, IT, COMMUNICATIONS etc.)

5.1 The council has distributed the extra funding from the infection control and rapid testing funds to the care sector, in line with the grant conditions.

5.2 The council distributed free personal protective equipment (PPE) to the providers of low-level care / support in line with the guidance and continues to do so. This includes people who use direct payments to

employ a personal assistant and housing providers where they carry out close contact support.

6. OTHER RELEVANT IMPLICATIONS (e.g. CRIME AND DISORDER, EQUALITIES, COUNCIL PLAN, ENVIRONMENTAL, RISK etc.)

6.1 The review of existing plans highlights the importance of learning lessons and understanding the risks individuals face, to appreciate and address health equalities across North Lincolnshire. Health and Social Care partners will consider the implications of higher prevalence of COVID-19 in individuals and communities that experience disadvantage and the lived experience of people with learning disabilities, autistic adults, and individuals with mental health difficulties.

7. OUTCOMES OF INTEGRATED IMPACT ASSESSMENT (IF APPLICABLE)

7.1 The plans cover all age, all levels of need and as such is fully inclusive.

8. OUTCOMES OF CONSULTATION AND CONFLICTS OF INTERESTS DECLARED

8.1 People with lived experience and their carers have been actively engaged in the development of these plans and have expressed the support they received during the pandemic has been helpful and forthcoming.

8.2 The feedback received during the consultation has been fed into plans and actions agreed, for example falls prevention – work has commenced on reviewing current arrangements to ensure the service is further developed; access to information and guidance in accessible formats – information is being produced in easy read and videos have been created in alternative languages in relation to COVID-19 advice; and use of digital technology – i-pads purchased to support individuals to participate in on line meetings and enable residents within care homes to access health appointments etc..

9. RECOMMENDATIONS

9.1 The Health and Wellbeing Board is asked to note the progress and achievements in relation to the actions identified in the Winter Plan.

Director of Adults and Community Wellbeing

Church Square House
SCUNTHORPE
North Lincolnshire
Post Code
Authors: Victoria Lawrence
Date: 15th February 2021

Background Papers used in the preparation of this report:

‘Adult Social Care: Our COVID-19 Winter Plan 2019 – 2021’. Health and Wellbeing Board minutes 16 November (335)